

## **Benchmarking Report** **(Quarter One Performance 2019/20)**

### **1. Introduction**

1.1. The following report details figures for Quarter One of the 2019/20 financial year i.e. 1<sup>st</sup> April to 30<sup>th</sup> June 2019 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council
- North Warwickshire Borough Council
- Hinckley & Bosworth

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of Councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

2. Former National Indicators

NI 157a - Processing of major planning applications (%)						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
1	East Staffordshire	98	100			
	Authority A	96.77	100			
	Authority B	100	100			
2	Authority D	88	91			
3	Authority C	83	71.52			

NI 157b - Processing of minor planning applications (%)						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
1	East Staffordshire	96	99			
2	Authority D	89	97			
3	Authority B	92	95			
4	Authority C	88	90.90			
5	Authority A	93.57	81			

NI 157c - Processing of other planning applications (%)						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
1	East Staffordshire	99	99			
2	Authority C	93	97.69			
3	Authority B	97	97			
4	Authority D	85	89			
5	Authority A	96.57	88			

<b>NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)</b>						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
<b>1</b>	<b>East Staffordshire</b>	6.21	<b>4.36 days</b>			
<b>2</b>	Authority A	4.6	5.7 days			

<b>NI 191 - Residual household waste per household (kg)</b>						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
<b>1</b>	Authority B	449.49	<b>115.95</b>			
<b>2</b>	<b>East Staffordshire</b>	<b>477.41*</b>	<b>117.16*</b>			
<b>3</b>	Authority A	508.85	<b>132.7</b>			

\* Estimated

<b>NI 192 - Household waste recycled and composted (%)</b>						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
<b>1</b>	Authority D	47.91	<b>53.54</b>			
<b>2</b>	Authority B	48.76	<b>51.62</b>			
<b>3</b>	<b>East Staffordshire</b>	<b>44.92</b>	<b>50.60*</b>			
<b>4</b>	Authority A	36.75	<b>31.00</b>			

\* Estimated

### 3. Former Best Value Performance Indicators

<b>BVPI 9 - Council Tax collected (%)</b>						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
<b>1</b>	Authority B	98.43	<b>29.64</b>			
<b>2</b>	<b>East Staffordshire</b>	<b>97.79</b>	<b>29.61</b>			
<b>3</b>	Authority C	98.10	<b>29.20</b>			
<b>4</b>	Authority D	98.02	<b>29.14</b>			
<b>5</b>	Authority A	97.91	<b>28.61</b>			

BVPI 10 - NNDR collected						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
1	East Staffordshire	98.59	33.02			
2	Authority D	99.13	30.03			
3	Authority B	99.09	30.01			
4	Authority C	99.20	29.90			
5	Authority A	97.91	29.75			

BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
1	East Staffordshire	2.75	0.69			
2	Authority B	3.67	0.73			

BVPI 79b(i) – Overpaid benefit recovered as % of current year overpayments						
Rank	Authority	2018/19 Year End	2019/20			
			Qtr 1	Qtr 2	Qtr 3	Year End
1	East Staffordshire	106.74	92.9			
2	Authority D	89.55	43.22			

#### 4. Summary

4.1. There are 10 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

4.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

4.3. East Staffordshire Borough Council has been ranked as follows

4.3.1. **NI 157a:** Processing of major planning applications (%)  
**Ranked joint 1<sup>st</sup> of 5 participating authorities**  
*(Corporate Plan ref. CR03 – ranked “Green”)*

4.3.2. **NI 157b:** Processing of minor planning applications  
**Ranked 1<sup>st</sup> of 5 participating authorities**  
*(Corporate Plan ref. CR04 – ranked “Green”)*

4.3.3. **NI 157c:** Processing of other planning applications

**Ranked 1<sup>st</sup> of 5 participating authorities**  
*(Corporate Plan ref. CR05 – ranked “Green”)*

4.3.4. **BVPI 10:** NNDR collected

**Ranked 1<sup>st</sup> of 5 participating authorities**  
*(Corporate Plan ref. VFM36b – ranked “Green”)*

1.1.1. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)

**Ranked 1<sup>st</sup> of 2 participating authorities**  
*(Corporate Plan ref. VFM14 – ranked “Green”)*

1.1.2. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)

**Ranked 1<sup>st</sup> of 2 participating authorities**  
*(Corporate Plan ref. VFM40 – ranked “Green”)*

1.1.3. **BVPI 79b(i):** Overpaid benefit recovered as % of current year overpayments

**Ranked 1<sup>st</sup> of 2 participating authorities**  
*(Corporate Plan ref. VFM41a – ranked “Green”)*

1.1.4. **BVPI 9:** Council Tax collected (%)

**Ranked 2<sup>nd</sup> of 5 participating authorities**  
*(Corporate Plan ref. VFM36a – ranked “Green”)*

1.1.5. **NI 191:** Residual household waste per household

**Ranked 2<sup>nd</sup> of 3 participating authorities**  
*(Corporate Plan ref. EHW09 – ranked “Green”)*

1.1.6. **NI 192:** Household waste recycled and composted

**Ranked 3<sup>rd</sup> of 4 participating authorities**  
*(Corporate Plan ref. EHW08 – ranked “Green”)*