

## **Benchmarking Report** **(Quarter 1 Performance 2020/21)**

### **1. Introduction**

1.1. The following report details the end of year figures for the 2019/20 financial year i.e. 1<sup>st</sup> April 2020 to 30<sup>th</sup> June 2020 for a number of local authorities initially identified using the CIPFA 'Nearest Neighbours' model. The following authorities provided figures for this benchmarking exercise:

- East Staffordshire Borough Council
- Gedling Borough Council
- High Peak Borough Council
- Hinckley and Bosworth Borough Council
- North Warwickshire Borough Council

1.2. However it should be noted that not all participating authorities are in a position to provide data for all the performance indicators in the exercise. A comparison table for each performance indicator is shown below, where a sufficient number of councils have provided comparable data for that indicator.

1.3. To ensure data quality and allow for fair comparison between the participating authorities, the participating authorities were asked to highlight where any performance indicator was not calculated using previously published NI / BVPI definitions or guidance.

1.4. **Some variations have been highlighted so please take these into account when considering this report.**

1.5. **Where no additional comment has been made to highlight variations, then the report assumes that the figures provided are cumulative and that they are calculated in accordance with recognised NI / BVPI definitions. Other comments provided by the relevant participating authority have also been detailed where appropriate.**

**2. Former National Indicators and Best Value Performance Indicators**

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Notes
<b>NI 157a - Processing of major planning applications (%)</b>					
1	East Staffordshire	NI 157a	94	100	
1	Borough Council A	NI 157a	100	100	
1	Borough Council B	NI 157a	95	100	
1	Borough Council D	NI 157a	84	100	
5	Borough Council C	NI 157a	81.57	85.71	
<b>NI 157b - Processing of minor planning applications (%)</b>					
1	Borough Council B	NI 157b	91	96	
1	Borough Council A	NI 157b	85	96	
3	East Staffordshire	NI 157b	92	95	
3	Borough Council D	NI 157b	80	95	
5	Borough Council C	NI 157b	90.36	93.75	
<b>NI 157c - Processing of other planning applications (%)</b>					
1	East Staffordshire	NI 157c	97	100	
2	Borough Council B	NI 157c	93	98	
3	Borough Council C	NI 157c	93.11	97.36	
4	Borough Council A	NI 157c	90	92	
5	Borough Council D	NI 157c	76	82	

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Notes
<b>NI 191 - Residual household waste per household (kg)</b>					
1	Borough Council B	NI 191	414.53	115.71	*Estimated
2	East Staffordshire	NI 191	485*	144.65*	* Estimated year to date
3	Borough Council A	NI 191	570.18	178.08	
<b>NI 192 - Household waste recycled and composted (%)</b>					
1	Borough Council B	NI 192	54.04	55.53	*Estimated
2	Borough Council D	NI 192	48.35	47.19	
3	East Staffordshire	NI 192	45.28*	46.28*	* Estimated year to date
4	Borough Council A	NI 192	33.45	35.6	

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Notes
<b>BVPI 9 - Council Tax collected (%)</b>					
1	Borough Council D	BVPI 9	97.11	28.80	
2	East Staffordshire	BVPI 9	97.59	28.7	
3	Borough Council B	BVPI 9	98.41	28.47	
4	Borough Council A	BVPI 9	98.35	28.08	
5	Borough Council C	BVPI 9	97.90	28.03	

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Notes
<b>BVPI 10 - NNDR collected</b>					
1	East Staffordshire	BVPI 10	98.29	25.51	
2	Borough Council C	BVPI 10	98.50	24.30	
3	Borough Council A	BVPI 10	97.78	24.12	
4	Borough Council D	BVPI 10	99.36	23.73	
5	Borough Council B	BVPI 10	98.39	22.51	
<b>NI 181 - Time taken to process Housing / Council Tax Benefit new claims and changes (days)</b>					
1	Borough Council A	NI 181	4.3	5	
2	East Staffordshire	NI 181	4.58	5.12	
3	Borough Council D	NI 181	15.56	26.64	

Rank	Authority	Indicator	2019/20 Year End	2020/21 Q1	Notes
<b>BVPI 12 - Days sick per member of staff (variation 1 – Short Term Sick)</b>					
1	Borough Council B	BVPI 12 var.1	3.17	0.2	
2	East Staffordshire	BVPI 12 var.1	2.98	0.21	

### 3. Summary

3.1. There are 9 performance indicators relevant to East Staffordshire Borough Council included in this benchmarking exercise.

3.2. Please note that there are different numbers of authorities that have participated in the benchmarking of each indicator.

3.3. East Staffordshire Borough Council has been ranked as follows

3.3.1. **NI 157a:** Processing of major planning applications (%)  
**Ranked joint 1<sup>st</sup> of 5 participating authorities**

3.3.2. **NI 157b:** Processing of minor planning applications  
**Ranked joint 3<sup>rd</sup> of 5 participating authorities**

3.3.3. **NI 157c:** Processing of other planning applications  
**Ranked 1<sup>st</sup> of 5 participating authorities**

3.3.4. **NI 191:** Residual household waste per household  
**Ranked 2<sup>nd</sup> of 3 participating authorities**

3.3.5. **NI 192:** Household waste recycled and composted  
**Ranked 3<sup>rd</sup> of 4 participating authorities**

3.3.6. **BVPI 9:** Council Tax collected (%)  
**Ranked 2<sup>nd</sup> of 5 participating authorities**

3.3.7. **BVPI 10:** NNDR collected

**Ranked 1<sup>st</sup> of 5 participating authorities**

3.3.8. **NI 181:** Time taken to process Housing Benefit / Council Tax Benefit new claims and change events (days)

**Ranked 2<sup>nd</sup> of 3 participating authorities**

3.3.9. **BVPI 12:** Days sick per member of staff (variation 1 – Short Term Sick)

**Ranked 2<sup>nd</sup> of 2 participating authorities**