



EAST STAFFORDSHIRE BOROUGH COUNCIL

REPORT COVER SHEET

Title of Report:	Corporate Plan Performance Report 2018/19: Quarter Four	To be marked with an 'X' by Democratic Services after report has been presented
Meeting of:	Corporate Management Team – 21 st May 2019	X
	Leader and Deputy Leaders – 30 th May 2019	X
	Leader's / Leader of the Opposition's Advisory Group / Independent Alliance – 5 th / 6 th June 2019	X
	Cabinet – 17 th June 2019	X
	Scrutiny Audit and Value for Money Council Services Committee – 20 th June 2019 / Scrutiny Community Regeneration, Environment and Health and Well Being Committee – 10 th July 2019	



Is this an Executive Decision:	NO	Is this a Key Decision:	NO
Is this in the Forward Plan:	YES	Is the Report Confidential:	NO
If so, please state relevant paragraph from Schedule 12A LGA 1972:	Not applicable		

Essential Signatories:

ALL REPORTS MUST BE IN THE NAME OF A HEAD OF SERVICE

Monitoring Officer: **Angela Wakefield**

Date Signature

Chief Finance Officer: **Sal Khan**

Date Signature

EAST STAFFORDSHIRE BOROUGH COUNCIL

Report to Scrutiny (Community Regeneration, Environment and Health and Well Being) Committee

Date: 10th July 2019

REPORT TITLE: Corporate Performance Report 2018/19: Quarter Four
PORTFOLIO: Leader of the Council
HEAD OF SERVICE: Sal Khan
CONTACT OFFICER: Chris Eberley Ext. No. x1772
WARD(S) AFFECTED: Non-specific

1. Purpose of the Report

- 1.1. To provide an update on progress towards achieving the “Protecting and Strengthening Communities” and “Promoting Local Economic Growth” priorities as set out in East Staffordshire Borough Council’s Corporate Plan.
- 1.2. The report also aids improvement by identifying exceptions on performance indicators in the Corporate Plan (i.e. any Amber or Red targets). These are detailed in full in Section 5.6.

2. Executive Summary

2.1. Corporate Performance

2.1.1. There are 122 Corporate Plan targets in total for the three corporate priorities. Each target has been graded using a Red, Amber or Green scoring system to reflect the progress towards achieving that target.

2.1.2. Out of the 122 targets:

115 are green status

2 are amber status

4 are red status

1 has been deferred

2.1.3. Out of the total 122 targets, 13 contribute to the “**Promoting Local Economic Growth**” Corporate Priority. Of these 13 targets:

12 are Green Status

0 are Amber Status

1 is Red status

2.1.4. Out of the total 122 targets, 50 contribute to the “**Protecting and Strengthening Communities**” and “**Promoting Local Economic Growth**” Corporate Priorities. Of these 50 targets:

49 are Green Status

1 is Amber Status

0 are Red status

3. Background

3.1. The 2018/19 edition of the Corporate Plan was produced to cover the targets detailed in the 2018/19 Deputy Leader Statements and was adopted at Full Council in March 2018.

3.2. The Leader and Deputy Leaders of the Council are ultimately responsible for the performance of the targets that fall under their individual portfolio, and will be subject to scrutiny. This could include the Leader and Deputy Leaders being invited quarterly to discuss performance at meetings of the Council’s Scrutiny Committees.

4. Contribution to Corporate Priorities

4.1. This report contributes to “Protecting and Strengthening Communities” and “Promoting Local Economic Growth” as it provides updates and analysis on all the measures and targets identified to monitor progress towards achieving these priorities.

5. Performance 2018/19: Quarter Four

5.1. The following report provides analysis and statistics on the performance of the indicators contained in the Council’s Corporate Plan. These indicators are designed to monitor progress towards achieving the three Corporate Priorities and the associated measures contained in the Corporate Plan.

5.2. The 2018/19 Corporate Plan details three corporate priorities:

5.2.1. **Value for Money Council Services: “*Protecting your Money*”**

5.2.2. **Promoting Local Economic Growth: “*To benefit local people by turning aspiration into reality*”**

5.2.3. **Protecting and Strengthening Communities: “*Love Where you Live*”**

5.3. There are 122 Corporate Plan targets in total for the three Corporate Priorities. Each target has been graded using a Red, Amber or Green scoring system to reflect the progress towards achieving that target. The scoring system has been applied using the following definitions:

5.3.1. **Green:** Target fully achieved or is currently on track to achieve target

5.3.2. **Amber:** Indicator is in danger of falling behind target

5.3.3. **Red:** Indicator is off target or has been completed behind the target deadline

5.4. The following report provides analysis and statistics on the performance of the indicators contained within the “Protecting and Strengthening Communities” and “Promoting Local Economic Growth” priorities. These indicators are designed to monitor progress towards achieving these priorities.

5.5. Full performance information on all Corporate Indicators can be seen in Appendix 1 (complemented by benchmarking data contained in Appendix 2); however a summary of the percentage and number of performance indicators that have been graded Red / Amber / Green for each of the Corporate Priorities and Cabinet Portfolios is shown below:

End of Year (2018/19)	Green		Amber		Red	
	Number of Indicators	Percentage	Number of Indicators	Percentage	Number of Indicators	Percentage
Overall Performance						
All due targets	115	95.04%	2	1.65%	4	3.31%
Corporate Priority						
Value for Money Council Services	54	93.10%	1	1.72%	3	5.17%
Promoting Local Economic Growth	12	92.31%	0	0.00%	1	7.69%
Protecting and Strengthening Communities	49	98.00%	1	2.00%	0	0.00%
Portfolio						
Leader of the Council	20	100.00%	0	0.00%	0	0.00%
Cultural Services	18	94.74%	0	0.00%	1	5.26%
Housing and Homelessness	15	88.24%	1	5.88%	1	5.88%
Environment	13	86.67%	1	6.67%	1	6.67%
Planning	20	100.00%	0	0.00%	0	0.00%
Regulatory Services	14	100.00%	0	0.00%	0	0.00%
Regeneration	15	93.75%	0	0.00%	1	6.25%

5.6. Exception Reporting

5.6.1. In order to highlight potential areas for improvement, this section details the targets that have been given a 'Red' or 'Amber' status:

Corporate Plan Performance				
CP Ref	Measure	Target 2018/19	Update	On Track? (R/A/G)
PLEG10	Deliver a Mixed-Use Scheme at Bargates	Complete the Sale of Bargates (Conditional on Planning Permission Being Granted) (July 2018)	The Local Planning Authority are awaiting a valid planning application. The sale cannot be completed until after this.	Off Target
PSC22	Maintain Top Quartile Performance On Recycling	Household Waste Recycled and Composted: 50% (March 2019)	Quarter 4: 37.11% estimated as not all data received End of Year: 44.92% estimated as not all data received	Numerical Outturn Within 10% Tolerance

6. **Financial Considerations**

This section has been approved by the following member of the Financial Management Unit: Lisa Turner

6.1. There are no financial issues arising from this Report.

7. **Risk Assessment and Management**

7.1. The main risks to this Report and the Council achieving its objectives are as follows:

7.1.1. **Positive** (Opportunities/Benefits):

7.1.1.1. Early identification of positive and negative trends allows for corrective action to be put in place to ensure the Council delivers its corporate priorities.

7.1.2. **Negative** (Threats):

7.1.2.1. Failure to rectify under performance could result in a decline in service standards, and Leader / Deputy Leader priorities not being delivered.

7.2. The risks do not need to be entered in the Risk Register. Any financial implications to mitigate against these risks are considered above.

8. **Legal Considerations**

This section has been approved by the following member of the Legal Team: Angela Wakefield

8.1. There are no significant legal issues arising from this Report.

9. **Equalities and Health**

9.1. **Equality impacts:** The subject of this Report is not a policy, strategy, function or service that is new or being revised. An equality and health impact assessment is not required.

9.2. **Health impacts:** The outcome of the health screening question does not require a full Health Impact Assessment to be completed. An equality and health impact assessment is not required.

10. **Human Rights**

10.1. There are no Human Rights issues arising from this Report.

11. Sustainability (including climate change and change adaptation measures)

11.1. Does the proposal result in an overall positive effect in terms of sustainability (including climate change and change adaptation measures)? **N/A**

12. Recommendation(s)

12.1. To consider performance at the end of the fourth quarter of the 2018/19 financial year towards achieving the Council's Protecting and Strengthening Communities and Promoting Local Economic Growth priorities.

13. Background Papers

13.1. Leader and Deputy Leader Statements delivered to Full Council in March 2019.

13.2. Corporate Plan 2019/20 approved at Full Council in March 2019.

14. Appendices

14.1. Appendix 1: Contains comprehensive data on all Corporate Indicators

14.2. Appendix 2: Contains comprehensive data on the benchmarking exercise co-ordinated by East Staffordshire Borough Council.